



VANA BELLE
RESORT
KOH SAMUI

WELCOME

Dear guests,

Welcome to Vana Belle, a Luxury Collection Resort, Koh Samui. It is our absolute pleasure having you with us.

Like the most gracious of Southern hosts, Koh Samui welcomes visitors with heartfelt hospitality and a singular flair. Experience relaxation and cultural opportunities with our Vana Spa and recreation programs, and discover the abundance of tastes and delights of our Creative Dining in-room menu or at our Kiree the Bistro and Panali restaurants. With beautiful weather and stunning views, you can enjoy all the facilities of the resort accompanied by a warm oceanfront breeze. Conveniently located near the main Chaweng shopping and nightlife precinct, our hotel provides a perfect Southern Thai escape just steps from a soft white sandy beach.

During your stay, our Luxury Collection Concierge and Butlers are dedicated to ensuring that you have everything needed for an enriching experience. Please be most welcome to let us know if we can help to ensure that you enjoy every aspect of your visit. We wish you a very pleasant stay.

Kind Regards,

A handwritten signature in black ink, appearing to read 'F. Poletti', with a stylized flourish at the end.

FRANCOIS POLETTI
GENERAL MANAGER

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DESTINATION

DESTINATION

LOCALE

Nestled amidst a hillside forest overlooking incandescent white sands and sparkling azure waters; discover authentic, personalized service at Vana Belle enriched by the warm and welcoming nature of our friendly ambassadors.

Vana Belle literally means 'beautiful forest' and the concept of our resort is based on the enchanting story of the Himmapan Forest. This magical place exists somewhere between heaven and earth and is inhabited by an array of fascinating creatures (many of which you will discover in statue form around the resort).

All of Vana Belle's exquisite suites and villas are contemporary in style with subtle indigenous design influences that pay homage to the verdant tropical surroundings. For the utmost in luxury and relaxation, every guest room has a private pool and spacious terrace to maximize the ambiance and harmony of the living space.

When it comes to discovering the beautiful destination of Koh Samui, our signature Luxury Collection Concierge will help guide you on a journey to unlock the island's hidden cultural gems (both inside and outside the resort).

Should you awaken one morning to witness one of the many beautiful sunrises here at Chaweng Noi beach and feel the desire to explore this wonderful island; please contact our Concierge or Butlers who will be delighted to curate a program of personalized experiences individually tailored to your need.

DESTINATION

SIGHTS & ATTRACTIONS

BIG BUDDHA

The Big Buddha is located on the northeast corner of Koh Samui and is known locally as Wat Phra Yai. The 12-meter high golden Buddha statue was built in 1972 and is visible from several kilometres away. It remains the island's most famous landmark and can be easily spotted from land, sea and air.

ANGTHONG NATIONAL MARINE PARK

Northwest of Koh Samui this national marine park consists of an archipelago of over 40-limestone Islands, rising from the sea as dramatic rock cliffs. A popular day trip destination, Angthong is approximately 1 hour away from Koh Samui. Most boats stop at the Visitors Centre, but the main highlight is the viewpoint from an inland lagoon known as the Emerald Lake. Entrance fees apply.

KOH PHANGAN, KOH TAO AND KOH NANGYUAN

Approximately 0.5 to 1.5 hours away by speedboat, many day-trippers often visit surrounding islands. Activities include kayaking, snorkeling, scuba diving, exploring laid-back beaches and Koh Phangan it's most famous full moon parties. Entrance fees apply.

FISHERMAN VILLAGE

This historical part of Bophut Beach takes its name from the fact that it was once home to a thriving fishing community. The fishermen have since moved and the main pier collapsed, but the old wooden shop houses remain, with a warren of narrow alleys running between many of them, giving the village a charming old look and feel.

WAT SILA NGU TEMPLE

The walls and the roof of this 'terracotta' temple are embellished with intricate designs and sculptures. Wat Sila Ngu's Buddhist sculptures showcase the century-old artwork and architecture of Thailand, which inspires devotees in their spiritual faith.

THAI BOXING

Muay Thai is Thailand's beloved national sport, and is taken very seriously throughout the country. Koh Samui is no exception. Although Thai boxing is regarded as the world's most dangerous martial art, it is graceful to watch. Entrance fees apply.

PLEASE CONNECT WITH OUR RESORT CONCIERGE FOR ENQUIRIES.

DESTINATION

SHOPS

CHAWENG WALKING STREET

Chaweng Walking Street is the most popular shopping and nightlife areas on the island. Stroll along the street, listen to the hustle and bustle of a local lifestyle, and be tempted by the wares on offer. Try a hand at bargaining.

FISHERMAN'S VILLAGE

Lined with old wooden Chinese shop houses, the Fisherman's Village retains a distinctly rustic feel. During the day, it is a quiet place with a selection of eateries overlooking the water. On Friday night there is a night market, and the entire street comes alive with a festive vibe including clothes, arts and crafts, souvenirs and street stalls from side to side.

CENTRAL FESTIVAL

Central Festival is the biggest shopping mall on the island. Offering eateries, a supermarket, branded goods, and a cinema. The mall is located at Chaweng, which is a 10 minute drive away from the Resort.

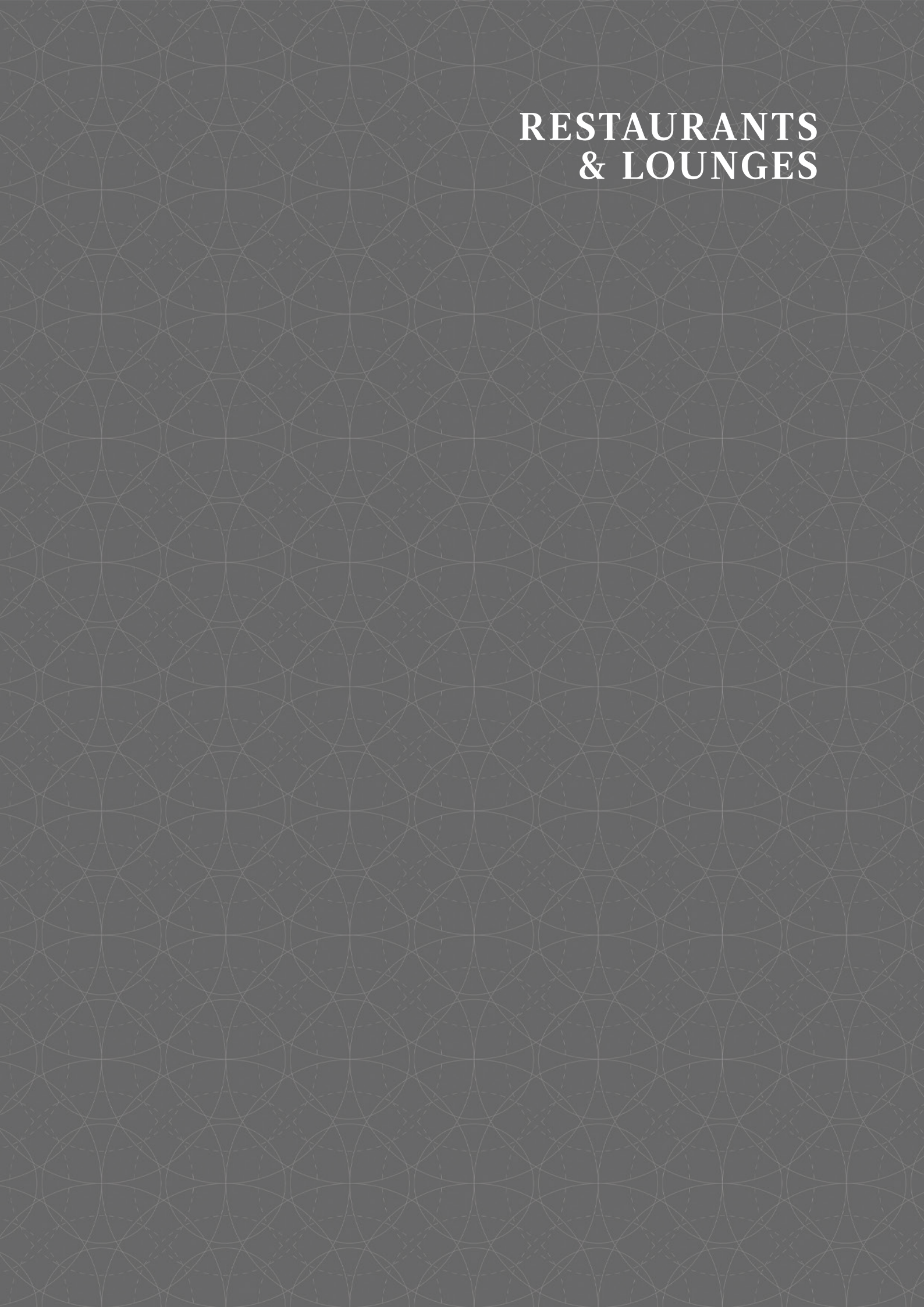
WALKING STREET MARKETS

Thailand is known for its many walking streets and markets. These wonders into the local culture can be found throughout the Island. As locations, times and dates change, please connect with our resort concierge to confirm the latest information

DESTINATION

RESORT MAP





RESTAURANTS & LOUNGES

RESTAURANTS & LOUNGES

KIREE RESTAURANT

Located at the ideal point of our resort, which is the perfect place to enjoy stunning views overlooking the Gulf of Siam as evening falls.

Experience the one-of-a-kind Vana Belle signature bubble breakfast with the free-flow serving of Prosecco. Enjoy the extensive selection of A-La-Carte menus, bread, and salad. Indulge in the indelible culinary journey through the luxurious decoration and delicacies such as Vana Belle Egg Benedict, Italian Cold Cuts, and Healthy Quinoa Breakfast Salad.

Sample the local ingredient inspired cooking as it embodies a culinary ethos of generosity, economy, simplicity, and excellence, where our selected menu best exemplifies it. Kiree offers elegant dining in an opulently furnished air- conditioned dining room as well as an outdoor terrace for alfresco dining.

BREAKFAST BUFFET DAILY 07:00 AM TO 10:30 AM.

DINNER, DAILY 6:30 PM TO 10:00 PM

CUISINE: ITALIAN.

DRESS CODE: CASUAL.

FOR RESERVATIONS PLEASE DIAL "0" FROM YOUR IN ROOM TELEPHONE.

RESTAURANTS & LOUNGES

PANALI RESTAURANT

Panali serves authentic Southern Thai cuisine, perfect for lunch or dinner. An outstanding beachfront alfresco setting offers a casual atmosphere suitable for dining at any time of the day, in a magical ambience perfect for special occasions.

Food from the south has many influences, with Chinese, Malaysian and Indian recipes and ingredients added to the essential Thai style. Fresh fish and shellfish. Locally sourced rice noodles, coconuts, sun-dried ingredients, rich curries and spicy dips, all together in a hearty Southern Thai meal. Our chefs prepare their own recipes, using the finest local ingredients.

Panali welcomes guests with the seductive touch of the soft sand, the sound of the ocean waves, the breeze sighing in the coconut trees. Under the blue sky of daytime or the star-spangled sky at night, select from the menu of authentic recipes and choose the perfect beverage to accompany your meal. Our youngest guests will also find much to enjoy, with their own children's menu.

HOURS, DAILY 12:00 PM TO 10:00 PM

CUISINE DINNER: AUTHENTIC THAI.

DRESS CODE: CASUAL.

FOR RESERVATIONS PLEASE DIAL "0" FROM YOUR IN ROOM TELEPHONE.

RESTAURANTS & LOUNGES

POOL BAR

The ultimate tropical beach experience, unwind at the Pool Bar by the beach with your favorite cocktail surrounded by the evocative sounds of the ocean waves and relaxing atmosphere.

POOL BAR HOURS, DAILY 11:00 AM TO 12:00 AM (FOOD SERVICE UNTIL 7:00 PM)

SWIMMING POOL HOURS, DAILY 08:00 AM TO 07:00 PM.

CUISINE: INTERNATIONAL.

DRESS CODE: CASUAL, SWIMWEAR.

RESTAURANTS & LOUNGES

IN-ROOM DINING BREAKFAST MENU

AVAILABLE 07:00 – 11:00

Our eggs are from locally sourced, cage-free chicken

BREAKFAST SETS

CONTINENTAL BREAKFAST THB 790       

Selection of freshly baked viennoiseries: plain croissant, pain au chocolat, fruit danish

Choice of artisan toast: white or whole grain

Seasonal tropical fruit platter

Freshly pressed juice: orange, mango, watermelon, guava

Choice of coffee, tea or hot chocolate

AMERICAN BREAKFAST THB 990       

Eggs cooked to your preference: scrambled, fried, poached, omelette

Crispy pork bacon & hash brown

Choice of sausage: pork or chicken

Choice of artisan toast: white or whole grain

Seasonal tropical fruit platter

Freshly pressed juice: orange, mango, watermelon, guava

Choice of coffee, tea or hot chocolate



Locally Sourced



Sustainable



Vegetarian



Vegan



Egg



Dairy Product



Gluten



Sulphites



Pork



Soy/Bean



Fish



Nuts



Sesame



Shellfish



Spicy



Signature



Contained Alcohol

All prices in Thai Baht and are subject to an additional 10% service charge and 7% VAT,

Please let one of our wait staff know if you have any special dietary requirements, food allergies or food intolerances

RESTAURANTS & LOUNGES

IN-ROOM DINING BREAKFAST MENU

AVAILABLE 07:00 – 11:00

Our eggs are from locally sourced, cage-free chicken

THAI BREAKFAST THB 920

Traditional Jok Moo with soft-boiled egg (Thai rice porridge, with minced pork, ginger, spring onion, soft-boiled egg)

Selection of Thai dessert

Choice of artisan toast: white or whole grain

Seasonal tropical fruit platter

Freshly pressed juice: orange, mango, watermelon, guava

Choice of coffee, tea or hot chocolate

HEALTHY BREAKFAST THB 850

Egg white omelette with spinach, tomato and mushroom served with mix leaves salad

Chia seeds pudding with almond milk

Low-fat yogurt with blueberry & house-made granola

Choice of artisan toast: white or whole grain

Seasonal tropical fruit platter

Freshly pressed juice: orange, mango, watermelon, guava

Choice of coffee, tea or hot chocolate

 Locally Sourced  Sustainable  Vegetarian  Vegan  Egg  Dairy Product  Gluten  Sulphites
 Pork  Soy/Bean  Fish  Nuts  Sesame  Shellfish  Spicy  Signature  Contained Alcohol

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RESTAURANTS & LOUNGES

IN-ROOM DINING BREAKFAST MENU

AVAILABLE 07:00 – 11:00

Our eggs are from locally sourced, cage-free chicken

SUNRISE FLOATING BREAKFAST THB 1,490

Your choices of freshly brewed favorite coffee/selection of tea/hot or cold chocolate/

2 glasses of Prosecco/cold-pressed fruit or vegetable juices

Homemade Bircher muesli  

Selection of freshly baked bread 

Selection of freshly baked viennoiseries: plain croissant, pain au chocolat, fruit danish   

Our homemade jam and butter 

Thai influenced poached eggs    

Two poached eggs served on English muffin, sautéed Thai morning glory, steamed prawn
and roasted chili hollandaise

Fried apple pie   

Served with apple compote

Selection of our cake: banana bread, fruit plum cake, marble cake    

Seasonal tropical fruit platter

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RESTAURANTS & LOUNGES

IN-ROOM DINING BREAKFAST MENU

AVAILABLE 07:00 – 11:00

Our eggs are from locally sourced, cage-free chicken

EGGS & HOT DISHES

TWO EGGS ANY STYLE THB 490  

(fried, poached, boiled)

CLASSIC OMELETTE THB 550   

(ham, cheese, mushrooms, tomato, onion, bell pepper)

EGGS BENEDICT (Ham THB 450 / Smoked Salmon THB 520)     

FLUFFY PANCAKES WITH SEASONAL FRUITS THB 450    

COCONUT FRENCH TOAST, MANGO & COCONUT MILK THB 470    

THAI BREAKFAST SPECIALTIES

KHAO TOM PLA KRAPONG THB 440    

Rice berry porridge with Samui seabass, ginger & pickled plum

THAI POACHED EGG THB 520      

Two poached eggs served on brioche bread with morning glory, prawns and roasted chilli hollandaise

BASIL EGG WHITE OMELETTE THB 580     

Topped with Southern Thai-style crab meat curry

SIDES

BACON THB 180  

SAUSAGE (Chicken or Pork) THB 180  

SMOKED SALMON THB 280 

AVOCADO THB 180

HASH BROWNS THB 150 

GRILLED TOMATO THB 120

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RESTAURANTS & LOUNGES

IN-ROOM DINING BREAKFAST MENU

AVAILABLE 07:00 – 11:00

Our eggs are from locally sourced, cage-free chicken

BEVERAGES

FRESHLY PRESSED JUICE THB 150

Orange, Pineapple, Watermelon, Mango

COFFEE SELECTION THB 115 

HOT COFFEE:

Cappuccino

Americano

Espresso / Double Espresso

Latte

Mocha

Espresso Con Panna

Espresso Macchiato

Vanilla Latte

Caramel Cappuccino 

TEA SELECTION THB 120 

GREEN & HERBAL TEA:

Natural Jasmine Green Tea

Sencha Green Tea

Pure Peppermint

Pure Chamomile

Natural Blueberry Infusion

Decaffeinated Tea

Pandan Leaf Tea  

Thai Iced Tea 

Ginger Tea 

COLD COFFEE:

Iced Frappe

Iced Cappuccino

Iced Americano

Iced Latte

Iced Mocha

Iced Vanilla Latte

Iced Caramel Cappuccino 

BLACK TEA:

Original Breakfast Tea

Earl Grey

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RESTAURANTS & LOUNGES

IN-ROOM DINING MENU

AVAILABLE 11:00 – 22:00

STARTERS & SALADS

1. CHICKEN SATAY, PEANUT SAUCE THB 420   

Marinated chicken, turmeric, peanut sauce

2. POMELO SALAD WITH PRAWNS THB 450      

Prawns, coconut, chili, lime dressing

3. GREEN PAPAYA SALAD (Som Tam Thai) THB 370     

Papaya, peanuts, dried shrimp, lime

4. CLASSIC CAESAR THB 410     

5. CAESAR SALAD     

Baby gem, parmesan, garlic croutons

(Choice of Grilled Chicken THB 430 or Prawns THB 490)

6. TUNA TARTARE THB 580   

Avocado, tomato, spring onion, sesame, soy dressing

7. TOMATO & BURRATA THB 520  

Basil pesto, extra virgin olive oil

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RESTAURANTS & LOUNGES

IN-ROOM DINING MENU

AVAILABLE 11:00 – 22:00

SOUPS

8.TOM YUM GOONG THB 490     

Spicy & sour Thai soup with prawns, mushroom

9.TOM KHA GAI THB 390 

Coconut soup with chicken, galangal, kaffir lime, mushroom

10.MINESTRONE SOUP THB 380  

Traditional Italian vegetable soup with seasonal vegetable and Basil

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RESTAURANTS & LOUNGES

IN-ROOM DINING MENU

AVAILABLE 11:00 – 22:00

THAI SIGNATURES

11.PAD THAI (Chicken THB 520 / Pork THB 520 / Tofu THB 470 /

Southern Thai Prawns THB 570)        

Stir fried rice noodle, bean sprouts, chive, peanut and tamarind sauce

12.GREEN CURRY CHICKEN THB 450   

Free range chicken, Thai eggplant, coconut curry, sweet basil

13.PANAENG CURRY PRAWNS THB 570    

Prawns, panaeng curry, coconut milk, pea eggplant

14.PHAD KRAPRAO (Chicken THB 420 / Pork THB 420 / Tofu THB 380 /

Prawns THB 470)       

Holy basil, chili, garlic, oyster sauce

15.KHAO PAD - FRIED RICE (Chicken THB 420 / Pork THB 420 / Tofu THB 380 /

Prawns THB 470)    

Jasmine rice, egg, vegetables, soy

16.MASSAMAN CURRY NUE THB 720     

Slow-braised beef in coconut curry, potato, cashew nut, Thai spices

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RESTAURANTS & LOUNGES

IN-ROOM DINING MENU

AVAILABLE 11:00 – 22:00

WESTERN CLASSICS

17.CLUB SANDWICH THB 480    

Chicken, bacon, egg, lettuce, tomato, fries

18.WAGYU BEEF BURGER THB 680      

Cheese, lettuce, tomato, smoked mayo, fried egg, fries, pickled

19.FISH & CHIPS THB 650      

Beer-battered fish fillet, hand cut fries, classic tartar sauce, lemon

20.GRILLED SALMON THB 720  

Seasonal vegetables, lemon butter sauce

21.RIBEYE STEAK (200g) THB 1,490 

Grilled Australian ribeye, with a choice of fries or garden salad, serve with pepper sauce

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RESTAURANTS & LOUNGES

IN-ROOM DINING MENU

AVAILABLE 11:00 – 22:00

PASTA

22.SPAGHETTI POMODORO THB 400   

San Marzano tomato, fresh basil, extra virgin olive oil

23.HOMEMADE TAGLIATELLE BOLOGNESE THB 690   

Slow-cooked traditional meat ragu, parmesan

24.SEAFOOD LINGUINE THB 720    

Linguine with assorted seafood, garlic, cherry tomato, tomato sauce, basil

25.CREAMY MUSHROOM & TRUFFLE PENNE PASTA THB 520   

Sauteed mushroom, light parmesan sauce

SIDES

26.FRENCH FRIES THB 240 

27.STEAMED VEGETABLES THB240 

28.MIXED GREEN SALAD THB 240 

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RESTAURANTS & LOUNGES

IN-ROOM DINING MENU

AVAILABLE 11:00 – 22:00

DESSERTS

1.MANGO STICKY RICE THB 330    

Sweet mango, smoked coconut ice cream

2.PANNA COTTA THB 340    

Berries coulis

3.CLASSIC TIRAMISU THB 390    

Classic Italian dessert with mascarpone and espresso

4.FRESH SEASONAL FRUIT PLATTER THB 320 

5. ICE CREAM (1 Scoop) THB 180

Chocolate, Vanilla, Pistachio, Mango, Coconut

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RESTAURANTS & LOUNGES

LATE NIGHT MENU

AVAILABLE 22:30 – 06:00

1. CLASSIC CAESAR THB 410     

2. CAESAR SALAD (Chicken THB 430 / Prawns THB 490)     

Baby gem, parmesan, garlic croutons

3. PAD THAI (Chicken THB 520 / Pork THB 520 / Tofu THB 470 /

Southern Thai Prawns THB 570)       

Stir fried rice noodle, bean sprouts, chive, peanut and tamarind sauce

4. TOM YUM GOONG THB 490     

Spicy & sour Thai soup with prawns

5. KHAO PAD - FRIED RICE (Chicken THB 420 / Pork THB 420 / Prawns THB 470)   

Jasmine rice, egg, vegetables, soy

6. CLUB SANDWICH THB 480    

Chicken, bacon, egg, lettuce, tomato, fries

7. WAGYU BEEF BURGER THB 680    

Cheese, lettuce, tomato, smoked mayo, fried egg, fries

8. CLASSIC TIRAMISU THB 390   

9. FRESH SEASONAL FRUIT PLATTER THB 320 

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RESTAURANTS & LOUNGES

KID MENU

AVAILABLE 11:00 – 22:00

MINI CHEESEBURGER THB 320   

Beef patty, cheddar, soft bun, served with fries

CHICKEN TENDERS THB 300 

Crispy fried chicken, ketchup, choice of fries or salad

MAC & CHEESE THB 280   

Creamy cheddar sauce, spinach

SPAGHETTI 

Choice of:

- Tomato sauce THB 260 
- Butter & parmesan THB 260  

GRILLED CHEESE SANDWICH THB 260  

Classic comfort style

CHICKEN FRIED RICE THB 280  

Egg, vegetables

DESSERTS

ICE CREAM SELECTION (3 Scoops) THB 240  

Vanilla / Chocolate / Strawberry

CHOCOLATE BROWNIE THB 260   

Vanilla ice cream

BANANA SPLIT THB 280   

Classic style, vanilla ice cream, chocolate sauce

 Locally Sourced  Sustainable  Vegetarian  Vegan  Egg  Dairy Product  Gluten  Sulphites
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SPA & FITNESS CENTER

SPA & FITNESS CENTER

FACILITIES

SPA SERVICES

Vana Spa offers a wide range of massages, scrubs and facial therapies inspired by the indigenous concepts of Thai wellness for both ladies and gentlemen. Facilities include private steam room, private herbal baths, treatments and consultation (advance booking required). Vana Spa is open daily from 10:00 AM to 08:00 PM. For bookings or further information, please contact Guest Service Center.

SWIMMING POOL

The resort's main swimming pool is open from 8:00 AM to 7:00 PM. appropriate swimwear is required when using the facilities. Please see the safety signage at the swimming pool for full details and rules of usage.

FITNESS CENTER

The Fitness Center is located next to Vana Spa and is open 24-hours a day. Enter by placing your room key on the device reader outside the facility. Bottles of water and towels are provided. Personal headphones may be loaned upon request.

SPA & FITNESS CENTER

TREATMENTS

INTRODUCTION

Vana Spa offers a healing and inspiring story, inspired by the mythical story of the legendary Himavanta (Pronounced Hi-ma-pan) forest. Vana Spa provides a sanctuary of healing and rejuvenation for its inhabitants, through restoring and cleansing treatments that not only soothe the senses but complement the flora and fauna spirits channeled from within the Himavanta forest. Paying homage to four Thai mythological heroines named Manorah, Matthana, Rodjana and Busaba, Vana Spa implements treatments, rituals and opulent elements deeply rooted in Thailand's rich culture. The story conveyed by skillful therapists through premium local ingredients ensure an authentic, pampering and luxurious experience.

SIGNATURE TREATMENTS

SIAM BORAN SIGNATURE - 120 MINUTES

Designed to rejuvenate the body and mind, inspired by authentic Thai culture and an array of natural ingredients such as local leaves, flowers and herbs blended with luxurious oils will provide a truly indigenous experience.

Includes: Authentic Thai body scrub, combination of three Thai massage techniques, oil and herbal body compress and facial compress

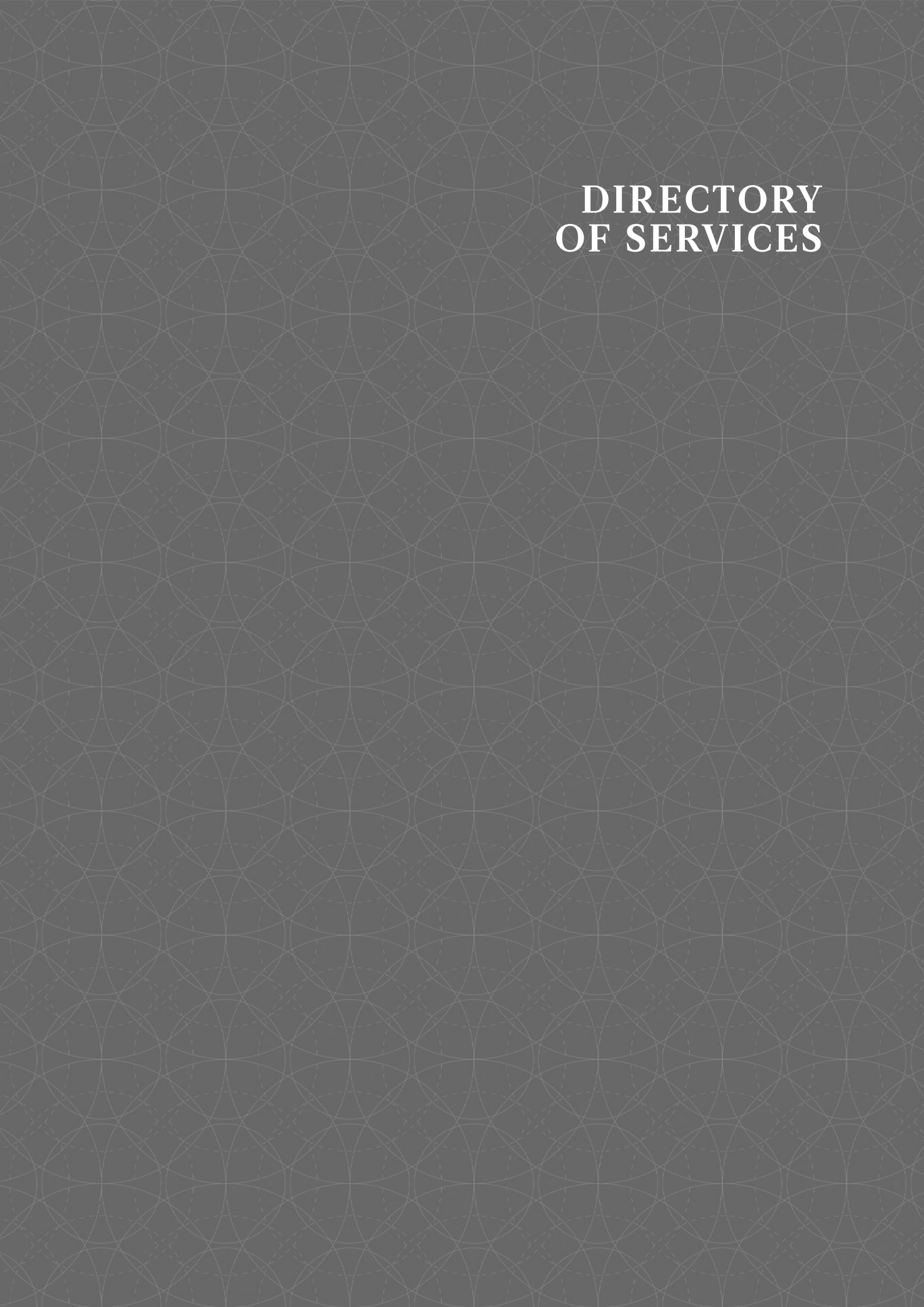
SIAM BRILLIANCE BODY SCRUB - 60 MINUTES

The secret of beauty in Thai's skin is carefully selected raw ingredients that provide a nurturing quality. With ingredients such as glutinous rice flour which ensures purification and nourishes the skin.

SIAM HEALING MASSAGE - 90 MINUTES / 120 MINUTES

A perfect assembly of three traditional massage techniques designed to rejuvenate the body and mind. Inspired by local Thai culture the traditional ingredients blended with luxurious oils will provide a truly indigenous experience.

For more information and the full spa menu kindly contact the guest services center by dialing "0" from your in room telephone.



DIRECTORY OF SERVICES

DIRECTORY OF SERVICES

GUEST SERVICES

THE LUXURY COLLECTION CONCIERGE

As Koh Samui's foremost destination authority, our Luxury Collection Concierge is always ready to assist with every aspect of your visit, providing information on the resort, recommendations for activities, unique tips on destination discovery and assistance with transportation. Our Concierge desk is located at the Welcome Pavilion or, simply dial the "Concierge" button on your telephone.

MANAGER ON DUTY

Should you need assistance with an urgent matter, a Guest Experience Manager is ready to help. Call the resort Guest Services any time, day or night.

MARRIOTT BONVOY™ LOYALTY PROGRAM

Visit the reception desk to sign up for Marriott Bonvoy™, our loyalty program and earn points towards free nights at Vana Belle, a Luxury Collection Resort, Koh Samui and other participating properties within the Marriott Bonvoy™ loyalty program.

For more information about Marriott Bonvoy™ and Marriott International's loyalty programs please contact Reception or visit <https://www.marriott.com/loyalty.mi>

DIRECTORY OF SERVICES

ADDITIONAL OFFERINGS

AIRLINE INFORMATION AND RESERVATIONS

Our Concierge will be pleased to assist with your flight arrangements.
Where possible, we can even help you to pre-select your seat and check in online.

BAGGAGE HANDLING

Storage is available for bags you do not wish to keep in your room. Please call the Concierge for assistance.

SAFETY DEPOSIT BOX

Valuable storage is available for in house guests for items you may not wish to keep in your room.
Please call our Guest Services Center for assistance.

BABY CRIBS

Baby cribs are available on a complimentary basis. For in-room assistance please press the Guest Services button on your telephone.

BUSINESS SERVICES

The business center is located at The Library, next to the Lobby and is available 24-hours a day. Services include the usage of a computer with complimentary internet connection.
For assistance please contact our reception.

Fees may apply for printing and photocopying.

DIRECTORY OF SERVICES

RESORT ACTIVITIES

AUTHENTIC AND EPICUREAN MOMENTS

As part of the wonderful assembly of Luxury Collection hotels and resort we provide our guests with experiences that reflect the locality of our beautiful property. With daily authentic moments that will introduce you to lush and beautiful Thai culture through carefully curated experiences. To complement the culture and traditions of Thailand we offer epicurean moments where our specialty chefs and dedicated food & beverage team take you through a culinary journey exploring the taste of Thailand.

KIDS ACTIVITIES

Kids Activities are available on the resort twice a day and are on complementary bases. Kids will be invited to join activities including sports, games, creativity and cooking and smoothie making. Children of all ages are welcomed under supervision of 1 guardian or parent.



TELEPHONE & TECHNOLOGY

TELEPHONE & TECHNOLOGY

TELEPHONE INSTRUCTIONS

MAKING A CALL TO ANOTHER ROOM

To call another room within the resort, please dial 6 followed by the desired room number.

AUTOMATED WAKE-UP CALLS

Wake-up calls are available 24 hour per day. Please press the Guest Services button on your telephone to arrange a preferred time, or you may wish to use the Bluetooth multimedia speaker to set an alarm. Please find instructions for using the multimedia speaker in the bedside drawer for your convenience.

DIRECTORY ASSISTANCE

Local: Dial 9 + Area code + Telephone number

Long distance: Dial 9 + 001 + Country code + Telephone number

PRICING

LOCAL CALLS

10 THB per call minute.

CELLULAR MOBILE / LONG DISTANCE

30 THB per call minute.

TELEPHONE & TECHNOLOGY

INTERNET ASSISTANCE

INTERNET

Complimentary high speed internet access is available in your room and throughout the resort.

- Connect your device to the wireless network, 'MarriottBonvoy'
- If you are using Microsoft Windows, check the box 'Connect Automatically'
- The login screen will automatically appear. If not, please launch Internet Explorer, Firefox, or Safari and visit www.cnn.com or www.naver.com
- When prompted to enter your username, please enter your room number.
- When prompted to enter the password, please enter your surname then click connect.
- Please ensure that you have clicked to agree to the terms of usage.

For assistance, please dial "0" from your in room telephone.



SAFETY & SECURITY

SAFETY & SECURITY

AWARENESS

BEACH AND POOL SAFETY

Please pay close attention to important signage, warnings and rules whilst enjoying the beach and pool area. Closely monitor children or other vulnerable persons under your care. Please note there is no lifeguard on duty at the pool or the beach area and they are used at your own risk. At certain times of the year, there may be dangerous jellyfish in the sea around Koh Samui. Please refer to the flags, Red, Yellow, Green and Purple as well as related safety signage by the beach area for further information.

KEYS

Your room key card has been specifically coded for your security. Please keep your key card in your possession at all time. Should you lose your key card, a new one can be created to registered persons holding a valid form of identification.

DOOR LOCKS

For your added privacy and security, the entrance door to your room has a secondary locking device and built-in deadbolt. When leaving the room, always make sure the door is closed firmly behind you and double-check it is securely locked. You may wish to use the secondary locking devices when inside your room for additional security.

DOOR VIEWER

We recommend using the viewer on your door to identify persons outside your room before opening the door and granting them access. If in doubt, press "0" on your in-room phone to call for assistance.

LIABILITY

The resort shall not be liable for the loss of any property owned by the guest whilst in residence.

SAFETY DEPOSIT BOX

Each suite and villa have a personal safety box with instructions for usage provided. The resort will not be held responsible for any lost, damaged, or stolen property. Please remember to collect your valuables and empty the in-room safe prior to departure.

PUBLIC ADDRESS SYSTEM

In the event of an emergency, the public address system may be utilized to notify guests of current events. If you cannot hear the public address system, please press the Guest Services button on your in-room telephone and notify our ambassadors.

SAFETY & SECURITY

EMERGENCIES

FIRE SAFETY

As soon as possible after check-in, please review the evacuation floor plan located on the back of your room door and locate the nearest alarms, fire equipment and emergency exit. The Fire Assembly Point is located in the hotel car park.

IF THE FIRE IS IN YOUR ROOM:

1. Remain calm and immediately press the Emergency or Guest Services button on your in-room telephone. Clearly tell the Operator your location and the location of the fire.
2. If safe to do so, all occupants should leave the room without stopping to collect personal belongings. Before opening the door, carefully check the door handle and frame to see if they are hot, then open the door carefully.
3. Keep your room key with you at all times and stay low in smoky areas.
4. Close the door firmly behind you. This helps contain the spread of smoke and flames. Make sure you use the nearest emergency exit.
5. If it is not safe to leave your room, make your way to the outdoor terrace until help arrives.
6. Continue to raise the alarm until our ambassadors fully acknowledge the situation.
7. Follow advice issued by emergency responders and our ambassadors regarding your safety and security.

IF THE FIRE IS OUTSIDE YOUR ROOM:

1. Press the Emergency button on your telephone and report the location of the fire.
2. Tell the operator your current location and listen to their instructions.
3. In certain situations, it may be safer to stay in the safety of your room and await further instructions. However, make sure you tell the Operator that you are in your room and report the proximity of the fire to your current location.

NATURAL DISASTER

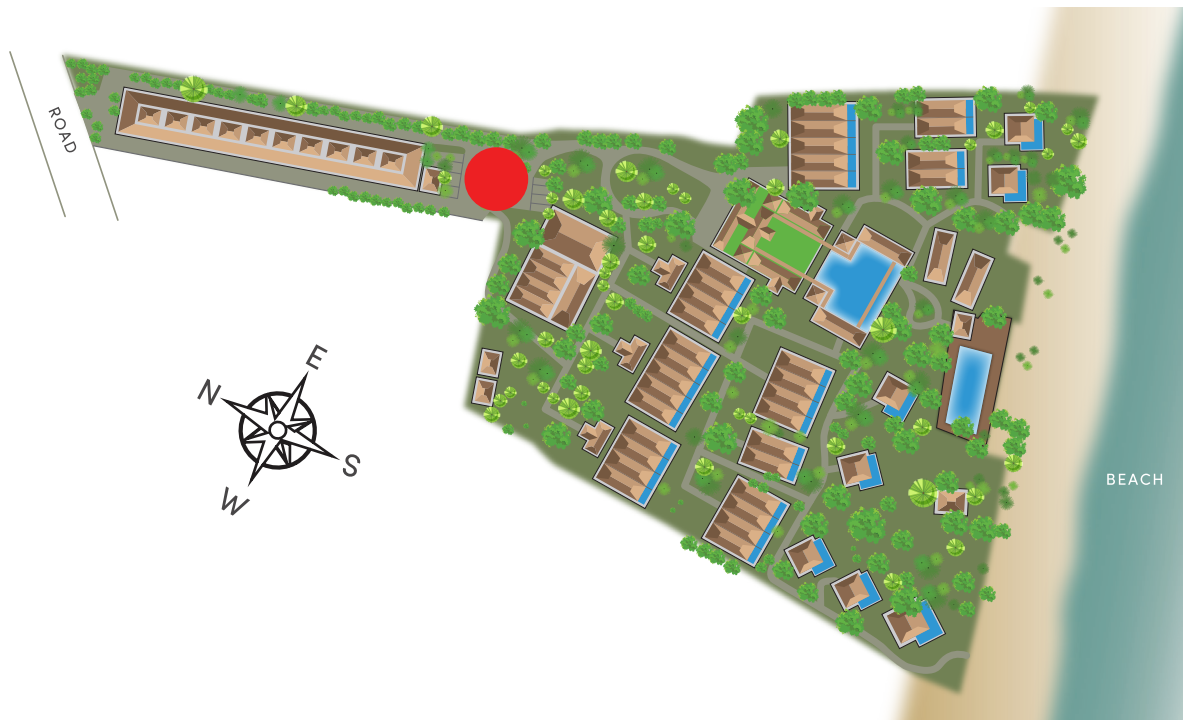
In the event of a natural disaster warning (e.g. typhoon, tsunami etc.), please note the following:

1. Keep all medication and key cards readily available, should evacuation become necessary.
2. Secure all valuables in your room safety deposit box.
3. Listen for information from the resort's public address system.
4. Pay close attention to further warning announcements.

If in doubt, please press the Guest Services button for further information.

SAFETY & SECURITY

ASSEMBLY POINT



When instructed please make your way to the assembly point as marked by the red dot on the above map. If you are in need of assistance kindly connect with our Guest Services Center by dialing "0" from any hotel telephone.